Dass General Brigham

Enrolling in Patient Gateway If you have an activation code:

1. Click the link in your email or text.



3. Click on the link that says "**navigate** tothe Mass General Brigham Patient Gateway website" or download the mobile app.

If you already have the mobile app, open the app. Enter your username and password to log in to Patient Gateway.

2. A new browser window should open.

- Enter a **Username** and **Password**.
- Enter your **Date of Birth** and accept the **Terms** of **Use**.
- Select Submit.





Use the QR code below to download the mobile app.





4. Enter your username and password to log in to Patient Gateway.



5. Review and Accept the Terms of Use.



6. Confirm your Notification Settings.

You are now all set to begin to use Patient Gateway!



If you do not have an activation code:

- 1. Go to
 - www.patientgateway.org
 - Select Enroll Now

2. On the next screen, select **Enroll Now** a second time

<u> Mass</u> General Brigham	Patient Gateway	
Partners HealthCare is now Ma Soon you'll see this name acros As always, your health remains our firs	ss General Brigham. ss our system. st priority. <u>Read more</u> .	Signupdemo Farmers LOG IN Forget Homman(7) Forget Parents New User?
Coronavirus Disease 2019 (COVID-19) - <u>Stay up to date with</u>	information.	ENROLL NOW
Communicate with your doctor Cct answers to your medical questions from the comfort of your own home	Access your test results Check lab results, reports, and letters from your providers	Forgot Username Reset Password
Renew prescriptions Review your prescriptions and request renewals	Manage your appointments View and schedule your appointments	Pay as Guest
View and pay your bills View past and current statements and pay outstanding balances	Participate in research Advance health care through medical discovery	DO NOT USE FOR EMERGENCIES In case of an emergency, please dial 911

Patient Gateway

Ple	ease Identify Yourself	No Activation Code?
Step All f Mas Crite	9.1 leids are required. Son Artholon Cule sit appens on your emillined letter (your cule is not poer senalitier). You will not used to use this cule offer you letter the signing process.	ENROLL NOW
Dat Ente Mo	coost - xxxxx e of Birth - - ryour date of birth in the format shown, using n digits for the year. - r - - r - - r - - r - -	

Mass General Brigham

- 3. Enter your information name, address, date of birth, etc.
 - This will be used to confirm your identity in the next step of the process.
 - Select **Next** to continue.

🛄 Mass Gen	eral Brigham	Patient Gateway
Setting up your Mass General	Brigham Patient Gateway	
We need some information in order to grant to in the next step we will verify your identity us contact Technical Support <u>here</u> .	you a Mass General Brigham Patient Gate ing questions from a third-party verificat	way account. Enter your demographics here, and ion system. If you have any questions, please
Please note: online enrollment is not availab behalf of a minor, please contact the patient	le for patients under the age of 18. To acc s doctor's office to request and complete	ess Mass General Brigham Patient Gateway on an authorization form.
* Indicates a required field		
Name		
* First name	Middle name	* Last name
Address		
* Address information is required.		
United States of America		~
* Street Address		
City	* State	✓ [★] ZIP
County	v	

For further assistance, please call the Patient Gateway support desk at 800-745-9683.

- 4. Mass General Brigham uses Lexis Nexis, a secure third-party identity verification system. It will ask you a series of questions to confirm your identity based on the information you provided in the previous step.
 - Choose the correct response to each question and click Next.

NOTE: Mass General Brigham does not track or store these identity verification questions.

5. Enter a Username and Password.

Click Next.

6. Decide if you want to enable E-mail or Text notifications.

- Enter your email address and your mobile phone number for text messages.
- Click Next.
- 7. **Review and accept** the terms of use. You will then be logged in and taken to your activated Patient Gateway account.



<u> Mass</u> General Brigham	Patient Gateway
Hello . Please choose a Username & Password	
Step 2 of 3	
All fields are required.	
Please choose your Mass General Brigham Patient Gateway Username and pass	sword.
Mass General Brigham Patient Gateway Username Create a Mass General Brigham Patient Gazeway Username. It cannot be changed, so think of one to I	that is secure and easy to remember.
Username may consist of a-z, 0-9, and or @	
Password Create a password. Your password must be different than your Mass General Brigham Patient Gale of numbers and letters (lowercase and appercase).	way Username. For increased security, use a combination
Eight characters or more; case sensitive	
Retype Password	
NEXT	

<u>छ</u> Mass General Brigham	Patient Gateway
Step 3 of 3	
Enable E-mail Notifications? We new with an alion based able back as destreads or new ages), we will send a multication me Yes No	ssage in your lifernel e mail address.
E-mail Address You e-mail address withe used to cleaks only. We without chare you e-mail address with anyons.	
Example chrisierampany.com Ratyres E-mail Address	
here in the second s	
Please enter your e-mail address.	
Use will send a text to your mobile phone for text enabled notification messages. For more info, got Yes: No	o Profile> Communications once you are logged in.

<u> Mass</u> General Brigham	Patient Gateway
To proceed, you must agree to the following conditions governing the use o	f Mass General Brigham Patient Gateway.
MASS GENERAL BRIGHAM INCORPORATED PATIENT GATEWAY	FERMS OF USE
BACKGROUND Mass General Brigham Parient Gateway is a patient portal developed by Mass General Brigham'). It is intended to help you better access your physician's of general deucational information and learn about research opportunities and an initiatives to obtain access to pritteri Gateway your must agree to be bound by all copy "I Agree" button below, you are indicating that you agree to be bound by all copy of these thermos druss. Also General Brigham may, from time to time, ch are changed, Mass General Erigham will post the updated terms and requirey borroy out to be the constitutes a coeptance of the new terms. If you do not agree to take affective constitutes a coeptance of the new terms. If you do not agree to take longer wish to otherwise abide by these Terms of Use, you should not access a version of these Terms of Use can be accessed at any time by safecting the "Pa	Seneral Brigham Incorporated ("Mass loe and staff, as well as to provide ther Mass General Brigham programs duty these Terms of Use By Clicking the these terms. Please print and retain a might hese. Terms of Use Wienth terms out to review and access the new terms every after such changes become changed terms, or if at any time you no r use fratient Gazeway. The most current tient Gazeway Term of Use "link.
Accept Decline	

For further assistance, please call the Patient Gateway support desk at 800-745-9683.