

COVID-19 Community Resource Guide

Category	Resource	Contact Information	Description
<i>Child Care</i>	Emergency childcare for essential employees	Click here for MA Child Care information	Priority given to health care workers, essential state/human service workers, COVID-19 health workers, grocery store employees, emergency response personnel, law enforcement, transportation/infrastructure workers, sanitation workers, DCF-involved families, and families living in shelters.
<i>Domestic Violence</i>	BWH Passageway	617-732-8753 or 617-732-6660	Brigham Health domestic violence advocates are available Monday through Friday.
<i>Education</i>	Free education resources	pbskids.org , kids.nationalgeographic.com , reading.ecb.org	A wide variety of online resources for students and teachers
<i>Elder Care</i>	Ethos services for elderly and disabled	ethocare.org	A variety of resources for older adults, including meal sites and Meals on Wheels information
<i>Financial</i>	Jamaica Plain Neighborhood Development Corp.	Email prosperityservices@jpndc.org or visit jpndc.org for more information	Family Prosperity and Small Business: Coaching and technical assistance will be provided via phone, text and email.
	Transitional Aid to Families with Dependent Children (TAFDC)	Click here for help or call 617-989-6000 for the Roxbury office	TAFDC is for families with children under 18, including teen parents. If you're pregnant, you can apply for TAFDC for yourself if your child is due in less than 4 months. Call or visit website for requirements.
<i>Food</i>	Project Bread Hotline	1-800-645-8333	Hours: Monday- Friday: 8am - 7pm, Saturday: 10am - 2pm
	Greater Boston Food Bank	gbfb.org/need-food	Food assistance agencies by zip code, city and statewide school meal sites, SNAP assistance
	City of Boston Office of Food Access	boston.gov/departments/food-access/map-meal-sites-boston	Map of Meal Sites city-wide for Boston Public School students
	Ethos Meals for Older Adults	ethocare.org/coronavirus-covid-19-update-meals-for-older-adults/	Information about Meals on Wheels and Community Café Grab & Go meals
	Food Pantries	Click here for Food Pantry info sheet.	Boston food pantries currently operating, will be updated as needed
<i>General Info</i>	Mass 211	Call 211 or visit mass211.org	Information re: government benefits and services, non-profit organizations, support groups, and other local resources
	Roslindale Cares	roslindalecares.com	Mutual Aid Network
	Jamaica Plain/Roxbury	jpcentresouth.com/coronavirus	Mutual Aid Network

COVID-19 Community Resource Guide

	Boston Public Health Commission	www.bphc.org	COVID-19 information and guidance for Boston residents
<i>Health Insurance</i>	MA Health Connector	mahealthconnector.org or call MassHealth Customer Service Center at 800-841-2900	Extended enrollment period until 4/25, coverage of COVID-19 testing and treatment, etc. MassHealth is also allowing early refills and 90-day supplies of medications
<i>Housing</i>	ESAC programs	617-524-2555	Provide emergency home repairs for seniors in Jamaica Plain, Hyde Park, Roslindale, West Roxbury. Also provide help with housing issues, for both renters and homeowners.
	Department of Housing and Community Development	1-866-584-0653	Families with children seeking to apply for Emergency Assistance (EA) shelter only can apply by phone.
<i>Mental Health</i>	Crisis Text Line	crisistextline.org	Free, 24/7 support for those in crisis. Text HOME to 741741 for COVID-19 support.
<i>Substance Use</i>	City of Boston	boston.gov/recovery	Online resources for recovery support groups

Other Relevant Resources

Healthcare (Call your provider for more information):

- All health insurance carriers are required to provide medically necessary testing, treatment, and telehealth services for COVID-19. This must be provided without a copay, use of coinsurance or deductible.

Housing:

- The City of Boston is encouraging a [moratorium on evictions](#) while Massachusetts is in a state of emergency.

Languages:

- Find more resources in multiple languages [here](#).

Transportation:

- New RIDE customers will be granted temporary eligibility if medical necessity criteria is met- call 617-337-2727 or email trec@paratransit.org

Utility Information (Call your providers for more information):

- No utility shutoffs on electric and gas services for the duration of the state of emergency.
- Boston Water and Sewer Commission has suspended all residential water service terminations for the foreseeable future.