

Preparing for Surgery – Brigham and Women’s Faulkner Hospital

Three Days Before Surgery: eCheck-in

Through your Patient Gateway account, eCheck-In allows patients to check-in electronically for surgery up to three days in advance, providing a seamless check-in process during your day of surgery.

With eCheck-in, you can:

- ✓ Verify/update insurance, guarantor, and other personal information
- ✓ Pay visits copays, pre-payments, and balance payments
- ✓ Answer appointment-related questionnaires
- ✓ Verify/update medications, allergies, and current health issues
- ✓ Electronically sign documents including those for surgery (see list below)

The Two Business Day Before Your Surgery:

- You will receive a call from the hospital between the hours of 1:00 PM – 5:00 PM confirming your arrival time for surgery. For example, if your surgery is on a Friday, you will be called on Wednesday.
 - During the call, we will provide you with your surgery check-in location, updates on our visitor’s policy, and optional enrollment for a friend/family member to receive text message updates on the day of surgery.
- Be sure that we have the best phone number for you by calling Registration at 1-866-489-4056 or logging onto Patient Gateway <https://patientgateway.massgeneralbrigham.org>.

After Midnight Before Your Surgery:

- DO NOT eat any solid foods including candy and cough drops after midnight.
- DO NOT drink anything besides clear liquids after midnight.
 - These clear liquids include black coffee, water, clear tea, apple juice, cranberry juice and sports drinks (Gatorade).
 - You CANNOT have milk, cream (natural or artificial), orange juice, cider, alcohol or broth as these are not clear liquids.
 - You can drink clear liquids up until 2 hours before surgery. These include apple, grape or cranberry juice, cola, black coffee, black tea or water.

The Day Of Your Surgery:

- ✓ Follow all instructions in your After Visit Summary (given to you at your pre-op appointment).
- ✓ Wear loose, comfortable clothing.
- ✓ Bring your glasses and a case for storing them. If bringing contact lenses, bring a case and solution.
- ✓ Bring your dentures and hearing aids and cases for storing them.
- ✓ Call your surgeon if you develop a cough, cold, fever, nasal congestion or otherwise feel unwell.
- ✓ You will need to have a responsible adult drive you home after you are discharged.
- ✓ Please leave your valuables (including laptops, iPads, and other electronics) at home.

When You Arrive:

At Check-In, you will be asked to sign the following electronic documents:

- **Consent for Treatment / Admission to the Hospital**
- **Acknowledgement of Privacy Notice / HIPAA**
- **Mass HIway Consent** - Gives the hospital permission to obtain medical records electronically from another facility that has treated you, if necessary
- **Assignments of Benefits** - Allows your health insurance to pay the hospital and your acknowledgement of responsibility of any balance not covered by those benefits
- **Family Member / Friend of Patient Consent for Text Messages** – consent of family member or friend to receive text messages of patient’s progress through their surgical procedure
- **Medicare Important Message** – Medicare patients being admitted after surgery are given this document outlining their rights with Medicare

Copies of these documents are available upon request or by clicking on the hyperlinks above.